

KEM TRI DA

Return Procedure

- Obtain your Return Merchandise Authorization number (RMA#) by calling: (888) KemTriDa **within 30 days of receipt of your order. Returns must be received by our office within 45 days from date of purchase.**
- All parts, pieces and printed materials must be in their original packaging.
- Please include a copy of your invoice.
- Use a trackable and or insured shipping method as we can not be responsible for lost return shipments.
- Returns will be processed within 5 business days of receipt and a credit will be issued in the original form of payment (Minus any shipping and handling costs).
- Fill out the following information and include with return.

First Name: _____ Last Name: _____

E-Mail Address: _____

Return Merchandise Authorization number (RMA#): _____

Product(s) being returned: _____

Condition of Product: New Used Damaged

Reason for Return: _____
